

# Denmark

Community Resource Centre

ANNUAL REPORT

2022 - 23

*Lights Beach - Mark Proudfoot*

Proudly supported by



Department of  
Primary Industries and  
Regional Development



## Contents

Who we are .....	3
What we do .....	4
Chairperson's Report .....	5
Manager's Report .....	7
Denmark FM Manager's Report.....	9
Year in Summary .....	12
Government Services .....	13
Economic and Business Development Support .....	14
Social Development Support .....	15
Services and Products .....	16
Building Community Connections .....	17
Our Team .....	18
Our Supporters .....	21
Treasurer's Report .....	22
Monthly Regular Events .....	24
2021 Events .....	25
2022 Events .....	26

## Who we are

The town of Denmark is a small country town located 450km from metropolitan Perth. Its nearest regional centre is Albany (50km to the east). Denmark is known for its rugged coastline, beautiful beaches, inlets, rivers, towering Karri forests and ancient Tingle trees offering visitors unforgettable scenery and plenty of activities.

Denmark has a great diversity of population, making for a huge variety of interests and occupations. With tourism being a major industry, many people have developed lifestyles combined with various cottage industries to cater for tourists.

The Denmark Community Resource Centre (CRC) has been in operation as a not-for-profit organisation for the past twenty years, during which time the profile of the Denmark community has changed significantly with high levels of population growth.

In 2015, the Denmark CRC moved into the historic Morgan Richards Centre which was originally the first hospital in Denmark, spearheaded by Dr Morgan Richards in 1924.

This move allowed the Denmark CRC to expand not only with services provided but also with opportunities to assist the community with current issues including financial hardship, homelessness and loneliness and isolation in the elderly population.

### Our Vision



**In five years, we will be a focal point in the community led initiatives and activities in the Shire of the Denmark.**

### Our Purpose



**To S.E.E. our community:  
Support, Empower & Engage**

# What we do



## Access to government services

- Centrelink, Medicare & TransWA agency
- Access to government outreach I.E; Dept of Justice
- Free to use computer for government websites
- Government notices and publications displayed
- Government information included on social media



## Economic and business development support

- Repair Cafe
- Monday Sewical sessions
- Workforce Development: Hospitality with Albany Business Centre
- Co-Lab Co-Working Space for Women
- Up skilling volunteers from job providers



## Social development support

- Emergency Relief Program:
  - Food, fuel & clothing vouchers
  - Wood & gas bottle deliveries
- Food Bank Delivery & Pantry service
- Community Soupy Night
- Anglicare WA Financial Counselling
- Consumer Protection Drop In Sessions



## Services and products

- Room & Equipment Hire
- Print / Copy / Scan / Fax
- Secretarial / Graphic Design / IT Support
- Financial Hardship - Food Vouchers & Food Pantry
- Access to public internet & WIFI



## Building community connections

- 2022 Get Online Week
- 2022 Seniors Week
- 2022 Community Christmas Parade and Twilight Markets
- Gingerbread House Decorating kids event
- Community Christmas Lunch
- Denmark Write People
- Board Games Night
- Creative Seniors Sessions (formerly Creative Solutions)
- Friday Senior's Activities
- CoderDojo - kids coding group
- Community Garden workshops
- Death Cafe & Dying to Know events

# Chairperson's Report



A functional and structural review early this year, along with the resignation of a valued and experienced staff member, Simone Woolhouse, has resulted in a raft of changes to our staffing arrangements. This was necessary to offset rising costs and lack of significant increases in operational funding.

One significant outcome of the review was the change of the Denmark FM Radio Station Manager's position to that of a Project Officer, with the intention that Denmark FM will become an independent not-for-profit association by the end of December 2023, with its own management structure.

New members to the Management Committee, some who have not had any experience in the world of Not-for-Profit management has meant that most of our time has been spent navigating the halls of governance and best practice. We were very lucky this year to have 3 of our Committee members awarded Scholarships to the Australian Institute of Company Directors, by Denmark Futures for a 2-day training session on the roles of Directors, which was both useful and inspiring.

The Community has responded positively to the changes to our reception area and "Living Room." with an increase in the number of people just spending time in the area, which is an indication of its success.



*'Denmark's Living Room' & public computer area, newly renovated*

I also want to thank the general community who has kindly supported our food relief programs. A significant amount of the material assistance - food vouchers, gas bottles, wood and tents is only possible by the cash donations from community groups and individuals.

The future holds some interesting changings as the social demographics of Denmark change. This is most obvious in the increase of people over 60 and their subsequent needs for social support, accommodation and transport. I believe that it will soon be a priority area for consideration in our future planning.

# Chairperson's Report

I would like to take this opportunity to acknowledge the incredible level of commitment displayed by volunteers over this past year: Management Committee members, Office Administrators, Program Leaders, Food Panty Coordinators, Repair Café Repairers, Denmark FM presenters, Death Café Facilitators, CRC-led event volunteers and Community Gardeners. The list is endless and it is only possible to continue to offer the level of services we are known for because of their contribution, for which we are very grateful and have our heartfelt thanks.

Likewise, I want to acknowledge the efforts of our paid workers who all go above and beyond expectations in what has been a difficult and unsettling time.

Although I have already mentioned them briefly, I would like to sincerely thank the members of the Management Committee who give freely of their time, experience and patience – especially for meeting late at night after work !



*CRC volunteers and staff Michelle, Leanne and Isobel helping out at CRC fundraising event 'Pancake Day'*



Von Quinn  
Denmark CRC  
Chairperson  
17 August 2023

# Manager's Report



Reflecting on the past year, we at Denmark CRC find ourselves immersed in stories of achievements, challenges, and unwavering commitment to fostering growth and connection in our vibrant town in support of our community's wellbeing.

Amidst the changing tides brought about by Covid and national economic shifts, the CRC has embraced transformation. Limitations of funding illuminated the importance of innovation and strategic partnerships. While our path may be challenging, it is this very journey that fuels our determination to secure the resources needed to continue our mission.

By transitioning from the MYOB accounting system to Xero, our transparency and precision in our financial operations has improved dramatically. In addition, our new electronic till system simplified day-to-day customer transactions and empowered our team with accurate real-time insights.

2022/2023 was also characterised by an ever-increasing number of local people attending our centre to seek guidance and support for IT and personal device-related issues.

Our Be Connected mentor, Gail Barker, IT Officer Dennis Verbunt and IT & Media trainee Stella Thomas have been invaluable assets to our organisation in responding to this need within our local community.

## DENMARK FM

Since its launch on October 4th, 2021, Denmark FM has blossomed into a vital community cornerstone, seamlessly weaving the threads of connection throughout Denmark. Broadcasting 24/7.

Denmark FM curates a harmonious blend of locally-produced content and Western Australian music, ensuring a diverse auditory experience that captures the essence of the local community. As Denmark FM prepares to establish itself as an independent Incorporated Association, the legacy of its collaboration with Denmark CRC promises enduring benefits for the entire community.

# Manager's Report

## EVENTS AND PROJECTS

My personal highlight for 2022/2023 was successfully delivering Denmark CRC's third Community Christmas Lunch alongside event partners Denmark Riverside Club. We provided over 75 community members with an opportunity to share the day with fellow Denmarkians; sharing laughter, stories, and a bountiful meal. The event re-highlighted the significance of community bonds and the role that our Centre plays in supporting this form of development.

Like many of our initiatives, this event would not have been possible without CRC staff collaboration, dedicated volunteers and stakeholder support. We like to thank all the Volunteers and sponsors who made this event a very special one.

I am also grateful for the support we receive from dedicated volunteers throughout the year. They are the unsung heroes who tirelessly support our food pantry, orchestrate foodbank deliveries and breathe life into our programs.

Alongside DCRC staff our volunteers also coordinated and delivered our recurring after school hour Coder Dojo program, Community Garden Workshops, Death Cafes, weekly Games Night, monthly Repair Café, fortnightly Seniors Activities and Thursday's Creative Seniors Sessions- our highly successful program that supports older Denmark residents living with Dementia.

Their commitment embodies the essence of community, where each act of kindness ripples through the lives they touch.

Looking ahead to 2024, myself and the Denmark CRC team are optimistic in our intentions to support the wider community and further strengthen relationships with local organisations, businesses and individuals.

Warmest Regards,



Petra Thompson  
Denmark CRC  
Manager  
3 August 2023

# Denmark FM Manager's Report



Since its launch on October 4th 2021, Denmark FM has firmly established itself in its second year of operation as an important and celebrated community service that connects Denmark. During that time, a total of 47 local volunteers have received training in presentation, music presentation, interview techniques, writing for radio and legal and sponsorship considerations.

Just before its first birthday, Denmark FM was selected from over 300 entries to receive 2 national broadcasting awards from the Community Broadcasting Association of Australia. It was named the 'Outstanding Small Station' in Australia and also received the 'Excellence in Innovative Programming and Content' Award for the show 'Tyler on Air'. For a startup station, it was fantastic recognition for the hard work, dedication and professionalism of the Denmark FM team!

The station operates 24/7 with a mix of 37 locally-produced hours going to air each week, 85.5 hours per week exclusively playing original music from Western Australia and the rest made up of programs sourced from the Community Radio Network (a library of the best shows from community radio stations around Australia) that are relevant to the Denmark community.

Denmark FM actively engages with the whole of the Denmark community; five local schools, our local council, sports clubs, community groups and individuals are all invited and encouraged to share with the community on Denmark FM. Our primary goal is to celebrate Denmark and it takes input from all quarters to make this happen.

Our live programming covers local news, events, local government updates, community group activity, offerings of local service providers, timely and relevant emergency information as well as interviews with local identities and local emergency services representatives.



## Denmark FM Manager's Report

With support from the Community Broadcasting Foundation, Denmark FM unveiled a new initiative in Term 1, 2023 called 'Schools on Air'. This program saw Denmark FM work with 121 local school students from Year 6 - Year 11 and train them in different aspects of 'radio craft' including music presentation, script writing, interviewing, editing and creating podcasts. All the content that was recorded has been used to create 30 minute programs that air twice a week and feature young, local voices sharing with their community. Classes have even gone 'live to air' from their school (via outside broadcast) on 3 occasions so far (more are scheduled) with each class taking ownership of how they wanted their program to sound. The feedback has been overwhelmingly positive and these live shows were the top rated live-streamed and re-streamed programs in the month they went to air.

This project provided a rich and meaningful opportunity for local students to learn a range of useful communication skills and use these to connect with the broader community. Everyone at Denmark FM is immensely proud of their achievements!



*Schools on Air program participants*

After a period of incubation with the Denmark CRC, Denmark FM is currently working to establish itself as a standalone Incorporated Association with the plan to commence operating as such from January 1, 2024.

As my final contribution to a Denmark CRC Annual Report, I thank the Denmark CRC committee for their assistance in establishing Denmark FM and know they have set in motion an important initiative that offers wide ranging benefits for the whole of Denmark.



Matt Sivyer  
Denmark FM  
Manager  
28 July 2023

# Year in Summary



**2126**

People provided government and community information



**8**

Monthly events delivered



**19**

Overall services we provide our community



**9**

Successful grants recieved



**11**

Local people employed



**12**

Volunteers engaged



**41**

Community events held



**1681**

Hot office bookings



**39**

Collaborations with other community groups



**116**

One-on-one IT training sessions provided

# Government Services

## Government Agents

As a Services Australia agent, Denmark CRC can help with:

- Creating and help accessing MyGov accounts.
- Perform identification for new customers.
- Access claim information and forms from Human Services website.
- Help Medicare customers submit rebate claims.
- Upload and submit documents.
- Teaching customers to use mobile apps.



## TransWA Agents

As an agent for TransWa, Denmark CRC can:

- Creating new travel bookings.
- Register eligible Centrelink customers for free travel.
- Help customers determine the best travel option.

## Videoconferencing / Zoom / Skype Connections

The Denmark CRC have customers attend the following virtual appointments through videoconferencing for:

- Department of Justice appearances.
- Telehealth and appointments with mental health professionals
- Job interviews.
- Workplace inductions.
- ParentsNext and parenting classes.
- Online TAFE / University study.

## Government Information and other services

Other government services Denmark provides:

- Assist with SafeWA and ServicesWA app set up and use.
- Facilitates government departments in holding community information events. I.E: Aust. Bureau of Statistics Census Hub for the homeless population.
- Displays relevant information throughout centre.
- Publishes all relevant government information through fortnightly publication *The Guide*.

# Economic and Business Development Support

The Denmark CRC's **Repair Café** is back for another year, and it continues to be a tremendous success. Our dedicated team of volunteer "fixers" have been tackling a wide range of damaged items, including clothes, sentimental figurines, blunt knives, scissors, and garden tools.

To enhance the Café Day experience, we introduced mini events starting in October 2022. The first one was "Make Your Own Kokodema," which received an overwhelming response from participants. It was so popular that we had a waiting list, prompting us to run the event again in November.

Some other small-scale events that have taken place include a Games Morning, an exploration of alternative gift-wrapping ideas for Christmas, and Cook Book Swap: a gathering where people swapped their favourite cookbooks for new ones.



*Making Kokedemas at the Repair Cafe*

Albany Business Centre collaborated with the Denmark CRC to present an excellent training opportunity for the Denmark community and its surrounding areas in the field of Hospitality and Tourism: **Workforce Development Program.**

The program consisted of two workshops: Hospitality & Guest Service Excellence and Barista Workshop.

These workshops catered to individuals who were either new to the job market or seeking to refresh their existing skills. Regardless of their background, anyone was welcome to participate, and the participants left the workshops equipped with renewed confidence in their abilities. And the CRC staff got great coffee!



*Waiting for knives from Soren, knife sharpener extraordinaire*

The Denmark CRC continues to extend support to unemployed individuals in the local community who are seeking to enhance their administrative and computer skills. We provide a mutually beneficial arrangement wherein they volunteer for us, and in return, we offer them opportunities to acquire new skills.

Through our program, we have assisted individuals in learning various computer programs such as the Microsoft Office suite, Canva, and different aspects of the CRC. For instance, they can gain experience in reception and administration, events management, or help in our Community Hardship program.

# Social Development Support

As in most rural towns, the Denmark CRC has become a place for local community members to come when they are looking for help.

The Denmark CRC **Emergency Relief Program** has evolved over the years. It began as small monthly donation from the Anglican Church to purchase food and fuel vouchers. These were given to local community members to purchase food and fuel so they can get to medical appointments.

During the COVID-19 lockdown, the Denmark Community Foundation and Denmark CRC received a large grant from Lotterywest which was used to help the community with the impact of COVID-19.

The Emergency Relief program has expanded to include:

- Food & fuel vouchers.
- Firewood & gas bottle orders through Winter.
- Swags & tents for those sleeping rough.
- Help & advice for navigating the Dept of Communities Housing list.
- Deliveries of Food Bank orders.



*Petra receiving a donation from Denmark Lion's Club towards the Food Pantry*

The CRC also provides a highly popular service, the **Food Pantry**, available on Wednesdays, catering to individuals in need. This service offers a variety of food items made available to vulnerable local residents, in exchange for small donations.

Our pantry service is made possible thanks to the **Foundation for Rural & Regional Renewal** fund.

The **Foodbank** deliveries continue to thrive, with a consistent list of loyal customers who place their orders on a weekly basis. The reliance on this service remains strong locally.

In recognition of the various ways people can fall victim to scams, both unintentionally and intentionally, Steph from **Consumer Protections** has been conducting **drop-in sessions** aimed at providing valuable guidance and assistance on matters related to consumer protection. These sessions serve as a proactive measure to help community members become more informed and vigilant when it comes to safeguarding their finances and avoiding scams.

To promote a more approachable environment for **Financial Counselling** services, the Denmark CRC and **Anglicare WA** collaborated to organize a morning tea event. The aim was to create a comfortable and inviting space where attendees could discuss their financial concerns while enjoying refreshments.

Additionally, the Denmark CRC offers referrals to Anglicare WA for those who require individual appointments, ensuring that individuals receive the necessary support tailored to their specific needs.

# Services and Products

The Denmark CRC offers a vast range of services to the community including printing and secretarial, support for technology and more.

## Services include:

- Room Hire
  - Small Offices
  - Large Rooms
  - Gallery & Kitchen
  - Outside areas
  - Inside living room space
- Equipment Hire
  - PA systems & mics
  - Projectors & screens
  - NIS cattle scanner
  - Lectern & more
- Copy & Print
  - A5 - A3 sizes
  - Black & white or colour
  - Card & photo paper
- Secretarial Services
  - Scan to email or USB
  - Laminating
  - Comb binding
  - Typing & proof reading
  - Faxing
  - Graphic design
- Tech Byte Sessions
  - 30 minute sessions for tech support
  - One on one with a skilled team member
- Be Connected Program
  - Free government initiative for those who are uncomfortable with technology
  - One on one sessions with our volunteer coordinators
  - iPads & laptops available to borrow and practice.
  - Monthly webinars from Be Connected on scams & online safety, apps & smart devices, understanding aspects of new technology.
- TransWA agent
- Centrelink & Medicare agent
- Community Hardship Program
- The Guide local & surrounds event publication



## Building Community Connections

In 2022, the **Christmas Parade** became even more spectacular as we joined forces with Denmark Arts to bring forth an enormous Christmas celebration!

The event showcased the traditional annual parade, accompanied by an array of delightful food vans, captivating local



*Santa - our star of the Parade!*

musicians and performers, and the enchanting **Twilight Markets**, where talented local artists displayed their handmade products.

Just like before, the Santa Grotto proved to be an immense success, capturing the hearts of children and creating cherished memories for all.

Embracing the spirit of Christmas, the CRC and Bridget Eckersley organised the second year of the **Mini Gingerbread House Decorating** event for kids.

Every child was provided with a mini gingerbread house and a handful of cookies, awaiting their creative touch. With an assortment of lollies and icing, the children embarked on a whimsical journey of decorating their sweet masterpieces. It was a seriously sticky yet enjoyable day!

Introducing one of the latest additions to our monthly event line up: the **Denmark Write People** group. This gathering provides a safe, supportive space for aspiring authors, poets, and other creative minds to come together and share their written works, free from the fear of judgment or harsh critics.

Each month, there is a specific theme, accompanied by either a guest speaker who shares their insights or a thought-provoking topic for discussion. It's an opportunity for participants to engage in meaningful conversations, gain inspiration, and receive constructive feedback to further nurture their talent.

Brought to life by our very own Leanne, whose dedication and passion have led to a steady increase in its membership.

In 2022, the CRC brought back the highly anticipated **Games Night**, much to the delight of the community. This time, the event received a refreshing boost under the guidance of Andrew and Lauren, the new owners of Tiny Treasures, a beloved local games shop.

Andrew and Lauren's dedication and expertise shone through as they meticulously curated a collection of exciting board and card games to captivate and challenge players. With an array of new additions, Games Night became a thrilling experience, keeping participants on their toes as they explored unfamiliar game mechanics and engaged in friendly competition.

Thanks to the efforts of Andrew and Lauren, Games Night at the CRC experienced a renaissance, attracting both seasoned players and newcomers alike, fostering a vibrant atmosphere of shared enjoyment and camaraderie.

# Our Team

## Management Committee



**Von Quinn**  
*Chairperson*

Von has volunteered at the CRC for 5 years and has been Chairperson since October 2022. She leads a busy life full of art, crafts, volunteering and gardening.



**Jade Morrison**  
*Deputy Chairperson*

Jade has been on the board from 2021. Jade's passions include involvement in the community, art and design



**Donna Williamson**  
*Treasurer*

Donna joined in July 2020. She is a registered nutritionist and also works at WA Country Health Service in Population Health.



**Tarryn Sharp**  
*Secretary*

Tarryn is a midwife and has a Masters of Public Health which gives her an interest in improving health through improving social determinants of health.



**Chris Walsh**  
*Committee Member*

I joined the Committee to support the service they provide to local people. I have worked in many Shires & that experience has shown the value of the CRC network & what they help the community.



**Liz Archer**  
*Committee Member*

After moving to Denmark in 2021, Liz joined in September 2022 to support the local community. Liz has a background in recruitment and is a keen mountain bike rider.



**Rosie Arnephie**  
*Committee Member*

Rosie is a highly skilled Community Development Officer with 20 years local government experience. Her experience includes disability access and inclusion, age-friendly communities, youth services, and festivals and events. She is passionate about working with small communities through an asset and place-based approach.

## Staff Team



### Petra Thompson

*Manager*

Petra has been in the CRC network for 24 years and Denmark's manager since 2016. She likes to keep the CRC busy with a varied range of community projects



### Sarah Spencer

*Projects & Admin Officer*

After completing an Events III traineeship (2021-2023), Sarah has taken on a permanent role, supporting Denmark CRC's various in-house projects and initiatives.



### Dennis Verbundt

Dennis is the CRC's own in-house IT staff, maintenance person and Mover of Heavy Things. Dennis volunteered before joining the CRC team.



### Stella Thomas

*IT & Media Trainee*

Stella is our new IT and Media trainee at the CRC since February 2023. She is dedicated to learning and eager to embrace opportunities that lie ahead.



### Leanne Mifflin

*Reception*

Leanne has been a part of the team for 2 years and it gives her great satisfaction to meet and support members of the community.



### Simone Woolhouse

*Office Manager & Graphic Design*

Simone has been with the CRC for 6 years as Office Manager, Graphic Designer and the office dog greeter.

Simone is also an artist in her spare time.



### Janelle Shaw

*Reception*

Janelle works in reception part time and is happy to help customers with any enquiries.



### Matt Sivy

*Denmark FM Manager*

Once a former manager of the CRC, Matt is an integral part of making Denmark 99.7 FM a reality. With a mix of music & local news, Denmark FM has something for everyone.



### Rosie Botica

*Bookkeeping Trainee*

Rosie is the new trainee at the CRC, who has been a part of the team for 5 months and is enjoying the diverse challenges thrown at her!



### Felix England-Wong

*Hygiene Officer*

Felix is our youngest CRC team member, being a Year 11 student, but he is one of our most important by keeping the CRC in order.

## Our Volunteers



### **Gail Barker**

*Be Connected Volunteer*

I run the Be Connected program; teaching & supporting people over 50. I also help at the Repair Café, mending soft toys & clothes.



### **Barb Coombs**

*Admin Volunteer*

I have been at the CRC for over 3 years. I help with admin & Creative Solutions for Early Onset Dementia. I like to meet new people, craft and music.



### **Michelle Randle**

*Events Volunteer*

I have been volunteering for the last 18 months, helping with the Food Pantry and with Social Mornings for Seniors each week.



### **Isobel Wilson**

*Food Pantry Volunteer*

I volunteer at the Food Pantry, sew at the Repair Cafes plus other activities. I'm semi-retired and run a business from home.



### **Janet Blyszak**

*Studying Volunteer*

I am a volunteer with CRC & Soupy. it's a great opportunity for me to give back & be a part of a wonderful team. Everyone is so friendly & welcoming!



### **Mary White**

*Admin Volunteer*

I love the sense of community at CRC and the people I work with. I especially love being able to help the local community, especially those in need



### **Rose Gerovich**

*Admin Volunteer*

Rose began to volunteer for the past 3 months to learn new technology skills and to meet new people. Rose also enjoys gardening in her free time.



### **Allister Dickinson**

*Volunteer CoderDojo Mentor*

I founded the Denmark CoderDojo over ten years ago and mentor young coders. I teach Digital Tech. at the Kwoorabup Nature School.

# Our Supporters

As with most non-for-profit organisations, the Denmark CRC has an amazing support system which include the following.

## Government

- Dept. of Primary Industries and Regional Development
- Dept. of Human Services
- Dept. of Justice

## Grant Funding Bodies

- Dept. of Primary Industries and Regional Development
- Lotterywest
- Link West
- Foundation for Rural & Regional Renewal
- Good Things Foundation
- Shire of Denmark
- Denmark Community Foundation

## Community Partners

- Denmark Chamber of Commerce
- Denmark Arts Inc.
- Denmark Community Foundation
- Denmark FM
- Denmark Primary & High Schools
- Green Skills
- Food Bank
- Denmark Homeless Project
- Denmark CWA
- Movies with Meaning
- Tiny Treasures
- Denmark Home Grown
- Mill Art Group
- Denmark Art Club
- Silverchain
- Amaroo @ Home
- Clarence Estate
- Anglican Church
- Riverside Club
- Denmark IGA Xpress

## Special Thanks

- **Link West** - the ongoing support and information sharing.
- **Denmark Community Foundation** - helping us assist those in Denmark with financial, housing and food stress.
- **Kit Bewley** - Death Cafe and Dying to Know events
- **Elizabeth Thair** - Creative Seniors Sessions coordinator for 2022.
- **Elena Jujnovich** - Sewical Mondays.
- **Von Quinn, Janelle Shaw & Barb Coombs** - for continuing the Creative Seniors Sessions.
- **Denmark IGA Xpress** - giving us the opportunity to help those in need with our Food Pantry.
- **Food Pantry Supporters:**
  - Foundation for Rural & Regional Renewal
  - Denmark Lion's Club
  - Denmark Riverside Club
  - Denmark Crafty Quilters
  - Denmark Cottage Crafts
  - CWA Denmark
  - Peter Scoby-Smith
  - Anglican Church
  - GIVIT
  - Great Southern University Centre
  - Our Food Pantry ladies; Michelle Randal & Isobel Wilson
- **Our wonderful volunteers** for helping us to help our community.
- **Our Committee Members** for guiding us each year.

## Treasurer's Report

The final operating result for the Denmark Community Resource Centre (CRC) for the 2022-2023 financial year was a deficit of \$97036. This is a higher loss than the previous financial year, which saw an overall operating loss of \$26,523 for the 2021-2022 financial year. The deficit in 2021-2022 was the result of various factors and was mostly anticipated due to planned renovations of the CRC and the establishment of the community radio station (Denmark FM). The loss for the current 2022-2023 financial year has been mostly attributed to operating losses experienced by Denmark FM.

October 1, 2023, marks two years since the first live on-air transmission of Denmark FM. The predicted revenue streams have unfortunately been insufficient to protect Denmark FM and ultimately the CRC as an entire enterprise from unsustainable annual losses, with Denmark FM annual salary expenses contributing significantly to the overall loss.

The Auditor noted in his 2023 Audit Management Report to the Committee (October 2023) of his concern at the quote "trending deterioration of the current position (cash reserves) which is not financially sustainable in the long term" unquote, with a recommendation to review the current strategic direction of the CRC and radio station activities. I was able to advise the Auditor of a recently undertaken functional and structural review of Denmark CRC, which has seen a restructuring within Denmark FM. This has seen the Manager position being replaced with a project officer role, which is currently overseeing the Incorporation of Denmark FM as a standalone entity by the end December 2023.

Major streams of income for the Denmark CRC continue to be room hire facilities, which saw an income of just over \$48,000 this financial year (down 15% from the previous year), along with printing, which raised revenue of just under \$17,000 (up 10% from the previous year).

## Treasurer's Report

This financial year saw Denmark CRC being registered with the Australian Charities and Not-for-profits Commission (ACNC), the national regulator of charities and not-for-profit organisations. Being registered with the ACNC recognises the charitable work done by the CRC and that activities are undertaken in a not-for-profit basis. The CRC is required to report annually to the ACNC, providing an Annual Information Statement and annual financial report.

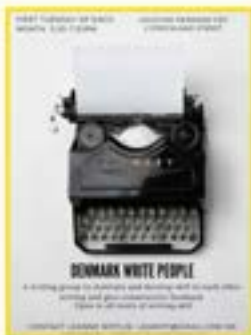
The CRC has recently received its first Financial Statement Review, performed by the Department of Primary Industries and Regional Development (DPIRD), which provides funding to the Denmark CRC along with other regional CRCs that form the Western Australian Community Resource Network (WACRN). The report assessed Denmark CRC's performance across three levels: Financial Viability; Reliability of Operating Profit/Loss Result; and Adherence to Statutory Reporting.

I am pleased to report that Denmark CRC performed well across all three levels, however DPIRD did recognise the current annual loss as an issue for the Committee to action to ensure ongoing losses are not experienced going forward. To that end, I can assure the Denmark community the Committee is committed to ensuring the ongoing financial viability of the Denmark CRC, so the dedicated staff and volunteers can continue to serve our wonderful and diverse community for many years to come.



Donna Williamson  
Denmark CRC  
Treasurer  
9 September 2022

# Monthly Regular Events



## Denmark Write People

A new monthly event, organised by Leanne Mifflin.

This writing group's main goal is to help writers in Denmark to motivate and develop their skill through constructive feedback.

This group is open to all interested in writing.



## Be Connected

Be Connected is one of the most popular programs at the Denmark CRC!

Luckily, we have Gail Barker, our wonderful volunteer, who helps those who are new or uncomfortable with technology.



## Death Cafe

Death and End of Life planning has always been a taboo subject but the one topic that is in desperate need of talking about.

And what better way to do so than with a cuppa and cake?



## Board Game Nights

With new owners of Tiny Treasures Denmark, Lauren & Andrew Kowald have revamped Games Night.

With up to 28 players, Thursdays have become the night to learn new games and thrash opponents!



## Community Garden

Over the years, the Garden has gone from a few veggie plots to wicking beds, a lovely compost pile and espaliered fruits trees!

All excess produce is given to the Denmark Homeless Project group.



## Creative Seniors Sessions

With a focus on art, music and mindfulness therapies, this program was created to provide a safe and inclusive place for people with dementia and their families could be themselves.



## Senior's Activities

Games, cards, puzzles, cuppas, nibbles and chats are the main focus at the Senior's Activities.

Thank you to Silver Chain, Amaroo and Mount Clarence for organising a lovely gang of Seniors each fortnight.



## CoderDojo

Another fan favourite with the kids and families of Denmark.

This free, volunteer run, international coding group focuses on giving kids the access to coding, game or app creation and beyond!

# 2022 Events

## July 2022



- 7th Business After Hours
- 9/16/23 Denmark FM Radiothon Fundraising Parties
- 18th Co-Working for Women
- 19th Affordable Housing Pop-Up Information Session
- 28th Creative Solutions for Seniors Series

## August 2022

- 1st Barry Demi Exhibition



## September 2022



- 8th Communication & Leadership Workshop

- 1st Repair Cafe Mini Event: Kokedamas
- 15th Denmark FM 1st Birthday Party
- 17th Get Online Week - Pop Up Stall
- 18th Get Online Week - Try New Things Tuesday
- 19th Get Online Week - Online Quiz & Morning Tea
- 28th Demystifying Aged Care

## October 2022



## November 2022



- 1st Denmark Write People - Renee Pettitt-Schipp Talk
- 5th Repair Cafe Mini Event: Kokedamas
- 8th Aged Care, Aged Pension & Your Choices
- 8th Games Night Relaunch
- 19th Denmark CRC Garage Sale
- 21st Beginners Sewing with Elena

## December 2022

- 3rd Repair Cafe Mini Event: Gift Wrapping Alternatives
- 16th Community Christmas Parade 2023 & Twilight Markets
- 21st Mini Gingerbread House Decorating
- 25th Community Christmas Lunch 2023



# 2023 Events

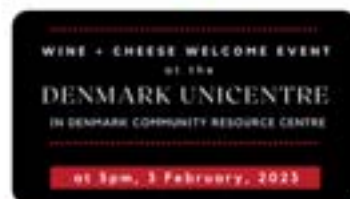
## January 2023



- 7th Community Garden Workshop - Flower Folk Remedies
- 11th Co-Lab co-working Space

- 3rd Great Southern Unicentre Denmark Study Hub Opening
- 4th Repair Cafe Mini Event: Cook Book Swap
- 18th Community Garden Permaculture Site Visit
- 22nd WA Senior's Card Roadshow Denmark Visit
- 26th Movies with Meanings: Black Cockatoo Crisis
- 28th Human Services Mobile Service Van

## February 2023



## March 2023



- 11th Repair Cafe Mini Event: Celebrating Neighbourhood Day
- 20th Dying to Know: Dreams of Death & Transformation
- 21st Be Connected Webinar: Protect Yourself Against Scams
- 27th Workforce Development Tourism & Hospitality
- 28th NDIS Access Information Session with APM
- 30th Advocare Denmark Session with Advocare

## April 2023

- 4th Be Connected Webinar: Understanding Wifi & Data
- 13th Advocare Denmark Session with Advocare
- 18th Be Connected Webinar: Connecting with Others



## May 2023

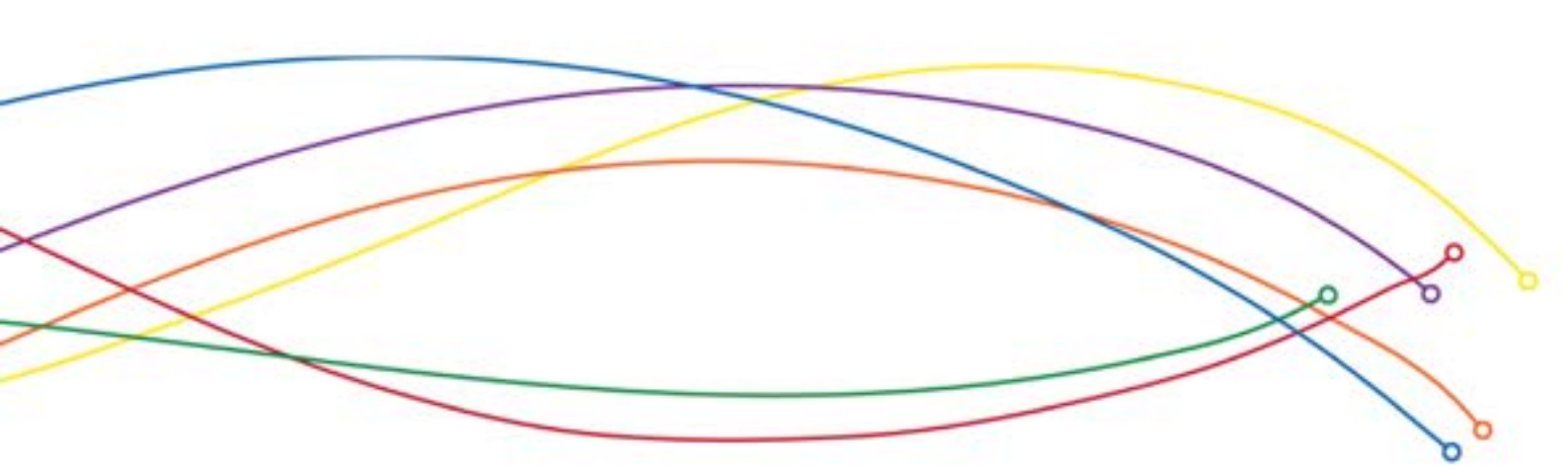


- 9th Financial Counselling Morning Tea with Anglicare WA
- 16th Be Connected Webinar: Can You Spot a Scam?
- 16th Scams Seminar with Consumer Protections
- 17th Tenancy Seminar with Consumer Protections
- 18th Be Connected Webinar: Selling Safely Online

## June 2023

- 1st Be Connected Webinar: Safer Online Shopping & Banking
- 22nd Be Connected Webinar: Helpful Apps for Your Smart Device





**Denmark Community Resource Centre**

**P: (08) 9848 2842**

**E: [manager@denmarkcrc.com.au](mailto:manager@denmarkcrc.com.au)**

**2 Strickland Street  
Denmark WA 6333**

Proudly supported by



Department of  
Primary Industries and  
Regional Development

